

## **CCC Named a Stevie® Award Winner for Customer Service Department of the Year in the 2023 American Business Awards®**

**May 16, 2023 – Danvers, Mass.** – [CCC](#), a leader in advancing copyright, accelerating knowledge, and powering innovation, was named a Bronze [Stevie® Award](#) winner for Customer Service Department of the Year in the 21<sup>st</sup> annual [American Business Awards®](#).

The American Business Awards are the premier business awards program in the U.S. Nicknamed the “Stevies” for the Greek word meaning “crowned,” the competition receives over 12,000 entries each year from organizations in 70 countries. Honoring companies of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. More than 240 professionals globally participated in the judging process to select this year’s Stevie Award winners.

“It is very gratifying for us to be able to recognize the achievements of such a wide variety of organizations, teams, and individuals in the 21<sup>st</sup> American Business Awards,” said Maggie Miller, President, Stevie Awards.

“We pride ourselves on being a customer-driven organization,” said Tracey Armstrong, President and CEO, CCC. “Our award-winning customer service team is essential in providing the best possible experience for our clients.”

Over the past few years, [CCC has won several Stevie Awards](#) for Sales & Customer Service. In addition, CCC was honored as a [Gold Winner in the Customer Service Department of the Year](#) category in the [Best in Biz Awards International](#) in 2022. Tom Ogier, CCC’s Director of Client Engagement and Solutions, was named a silver winner for Customer Service Executive of the Year in the [2020 Best in Biz Awards](#).

### **ABOUT CCC**

A pioneer in voluntary collective licensing, [CCC](#) (Copyright Clearance Center) helps organizations integrate, access, and share information through licensing, content, software, and professional services. With expertise in copyright, information management, artificial intelligence, and machine learning, CCC and its subsidiary [RightsDirect](#) collaborate with stakeholders to design and deliver innovative information solutions that power decision-making by harnessing information from a wide variety of data sources and content assets.

### **For more information, please contact:**

Craig Sender  
Senior Director, Public & Analyst Relations  
[csender@copyright.com](mailto:csender@copyright.com)  
917-626-7152